

General Circular pursuant to the Health Insurance Law (No 11 of 2013) of the Emirate of Dubai
General Circular Number 4 of 2014 (GC 04/2014)

Subject of this General Circular	Activities of Health Insurance Claims Management Companies
Applicability of this General Circular	This General Circular applies to all Health Insurance Claims Management Companies operating within the Emirate of Dubai
Purpose of this General Circular	To remind Health Insurance Claims Management Companies of the scope of their activities in relation to the development and marketing of health insurance plans
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Publication date	2 November 2014
This document replaces	Not applicable
This document has been replaced by	Not applicable
Effective date of this General Circular	Immediately upon publication
Grace period for compliance	None

Objectives of this General Circular

- To remind Health Insurance Claims Management Companies (also known as Third Party Administrators or TPAs) of the scope of their activities in relation to the development and marketing of health insurance plans as prescribed under Federal Insurance Authority law, namely Board of Directors Resolution No. (9) of 2011 "Instructions on Licensing, Regulating and Monitoring the Business of Health Insurance Claim Management Companies"
- To clarify action to be taken by Dubai Health Authority Health Funding Department (HFD) where it becomes aware of the possible breach by a TPA of the relevant Articles of the Board Resolution

Reasons for issuing this General Circular

- Over the course of the implementation of the Health Insurance Law of Dubai HFD has noted instances whereby some TPAs have been undertaking activities which could be construed as or indeed may in fact constitute the marketing of health insurance plans

Federal law

- This activity is prohibited by the aforementioned Board Resolution under Article (4) 5 which allows the **development** of health insurance schemes by TPAs but **excludes** their **marketing or sale**.
- The **sale or marketing** by TPAs of health insurance policies is further expressly prohibited in Article (6) 1.

Action on the part of DHA Health Funding Department

- Where HFD suspects that a TPA may be in breach of these Articles, it will gather information and, where it decides that there may be a case to answer, will forward the information to the Federal Insurance Authority for its consideration and action

- In all cases, and when requested to do so, any party which HFD believes or suspects may be involved in a possible breach will be required to attend meetings and provide whatever documentation HFD requires
- HFD will also use its powers of inspection where necessary to obtain such information

Impact upon the TPA's Dubai Health Insurance Permit

- The outcome of the Federal Insurance Authority investigation may result in HFD suspending or withdrawing the TPA's HIP

Questions relating to the law referred to in this General Circular

- All questions related to the relevant law referred to in this circular should be referred to your legal advisers or to the Federal Insurance Authority